

NOTIFICATION



Subject	EOL – SMR2100P Series
Category	Product Discontinuation (End-of-Life)
Date	March 7 th , 2017
Document Number	PN17N001

Surveon SMR2100P Series Discontinuation Announcement

Dear Sir/Madam,

Surveon constantly reviews and refines our products, accessories and parts in order to meet customer demand and maintain our technology leadership. From time to time, it is necessary to discontinue some products items.

The technical support and warranty repair service for the discontinued items will be provided by Surveon until the End of Life (EOL) date or end of warranty, whichever is later. With that in mind, we hereby announce the discontinuation of the following items and their replacements, effective on **September 30th, 2017**.

		Discontinued Item	Replacement Item
1	Model	SMR2100P-4	SMR2110P-4
	Description	4 CH, 2 Bay Megapixel RAID NVR, w/ Enterprise VMS, Local Display, Real Time VI, Smart Search, Web Client, Mobile Client, Central Management via SCC	4 CH, 2 Bay Megapixel RAID NVR, w/ Enterprise VMS, Local Display, Real Time VI, Smart Search, Web Client, Mobile Client, Central Management via SCC
2	Model	SMR2100P-9	SMR2110P-9
	Description	9 CH, 2 Bay Megapixel RAID NVR, w/ Enterprise VMS, Local Display, Real Time VI, Smart Search, Web Client, Mobile Client, Central Management via SCC	9 CH, 2 Bay Megapixel RAID NVR, w/ Enterprise VMS, Local Display, Real Time VI, Smart Search, Web Client, Mobile Client, Central Management via SCC

Last-time Purchase Offer:

Surveon is making the discontinued items available for a last-time purchase. To take advantage of this offer, submit a valid, non-cancelable, non-refundable purchase order to Surveon according to the following schedule:

- Last Purchase Date: ***November 30th, 2017***
- Last Shipment Date: ***December 31th, 2017***

We apologize for any inconvenience caused by the discontinuation. For further information, please contact your Surveon sales representative.

Sincerely,

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