



How to reinstall SMR8000 for FW 2.4.8.A02 or later version

Application Notes

Version <1.0>



Technical Support Team

Preface

This application note will instruct users how to restore SMR8000 Series system to factory default step by step.

Caution

Restore to factory default will need to **clean all configuration** and **delete ALL video data**. Please make sure you have already backed up all required data.

Scope

Product model	Firmware version
SMR8000	2.4.8.A02 or later version

There are 3 steps to restore factory default. Users can find the details of each step in the following pages.

Step 1. Settings

Step 2. Enter RAID BIOS to destroy RAID

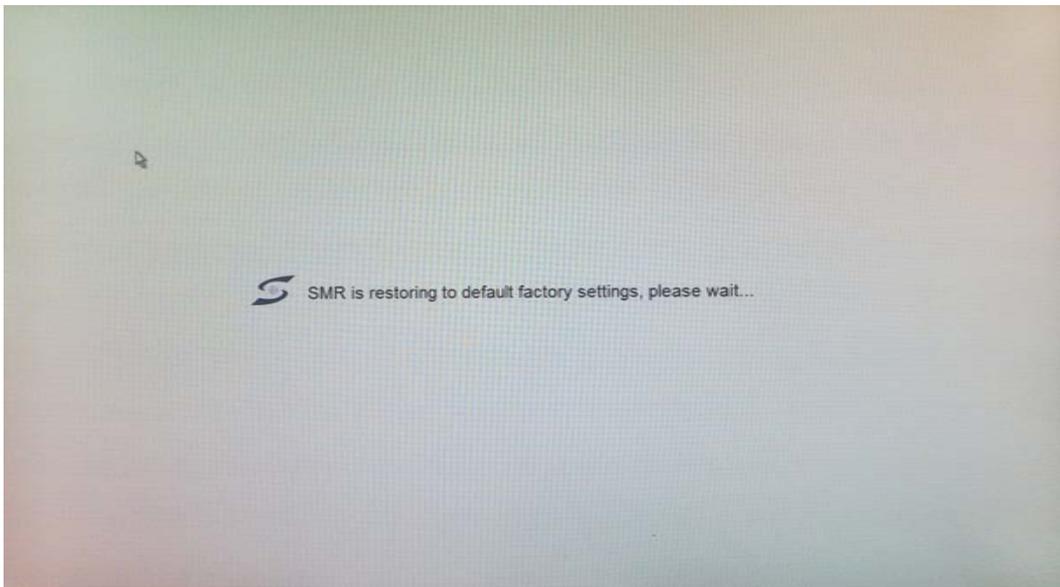
Step 3. Run wizard in SMR8000

Step 1. Settings

- Press the restore button for 5 seconds and release.

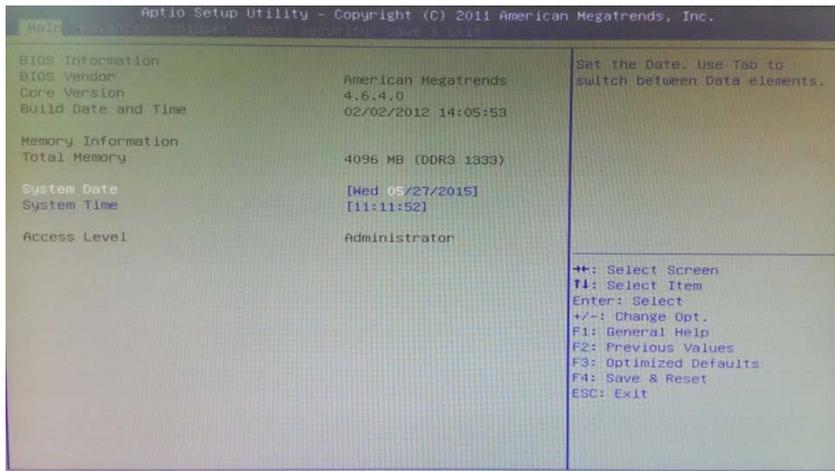


- Screen will show “SMR is restoring to default factory settings, please wait...” and will be closed automatically when finished.

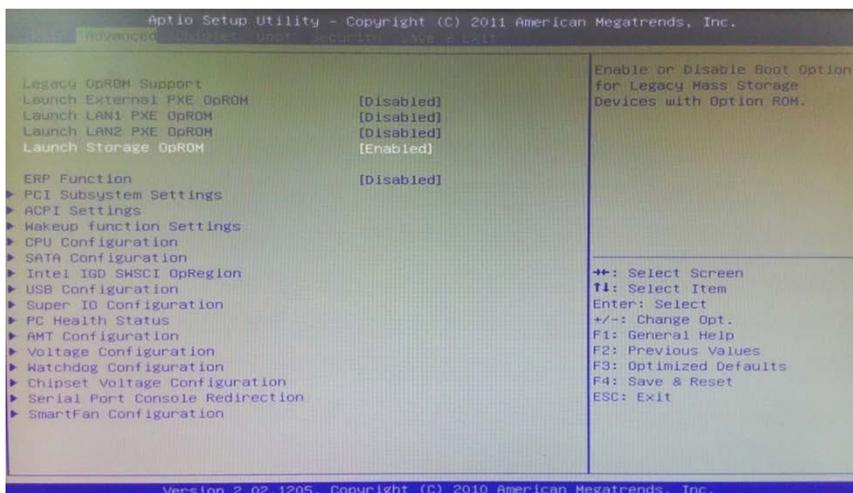
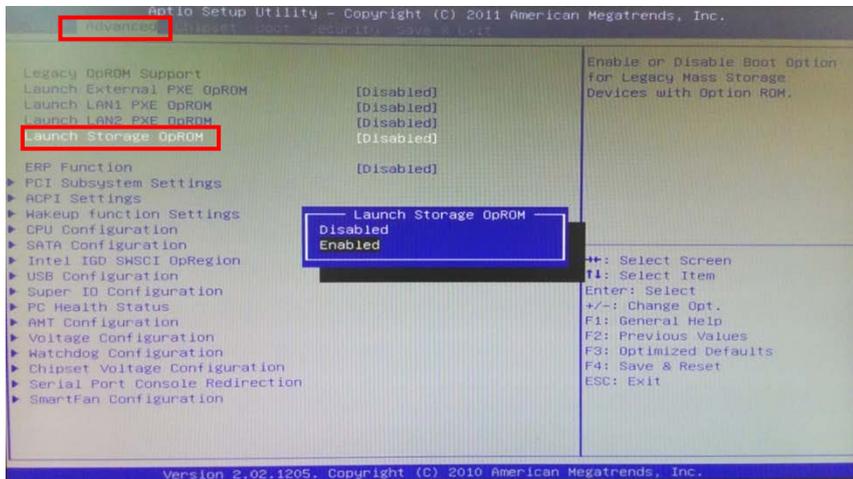


Step 2. Enter RAID BIOS to destroy RAID

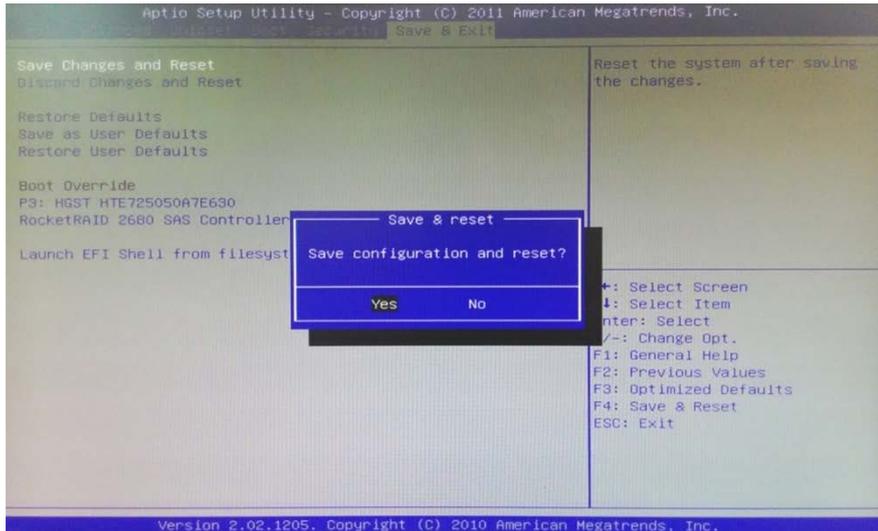
- Boot SMR8000 up and press “Alt + F2” to enter the BIOS.



- Select “Advanced” and enable “Launch Storage OpROM”.



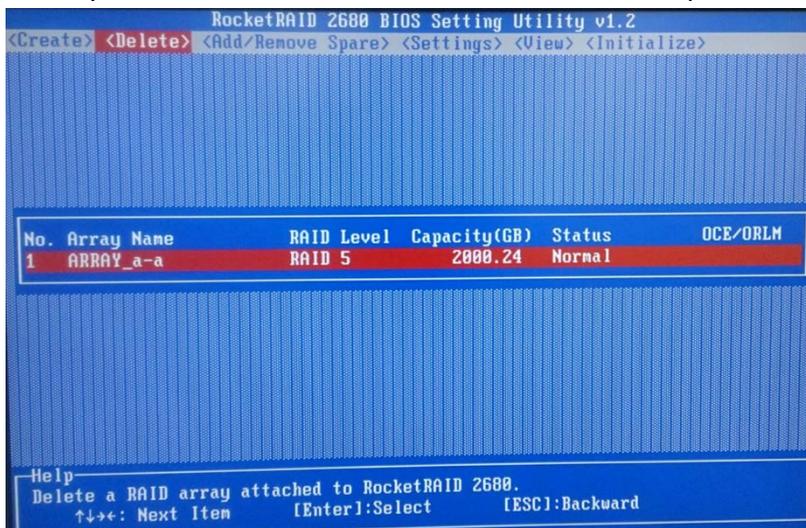
- Press “F4” to “Save configuration and reset”.



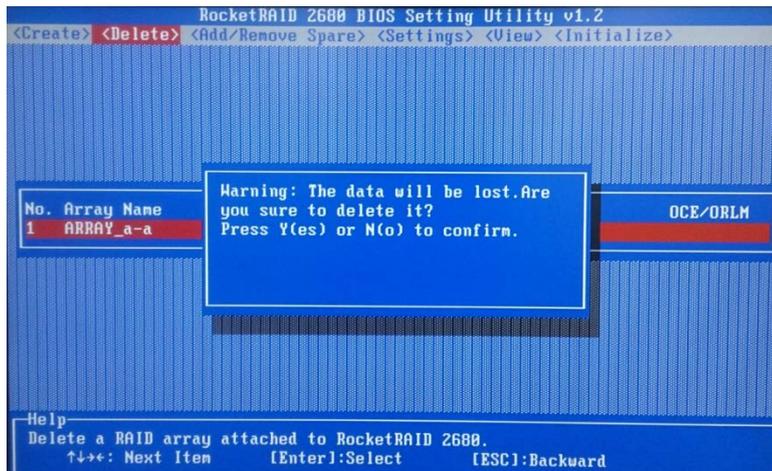
- Press “Ctrl + H” to enter the RAID BIOS.



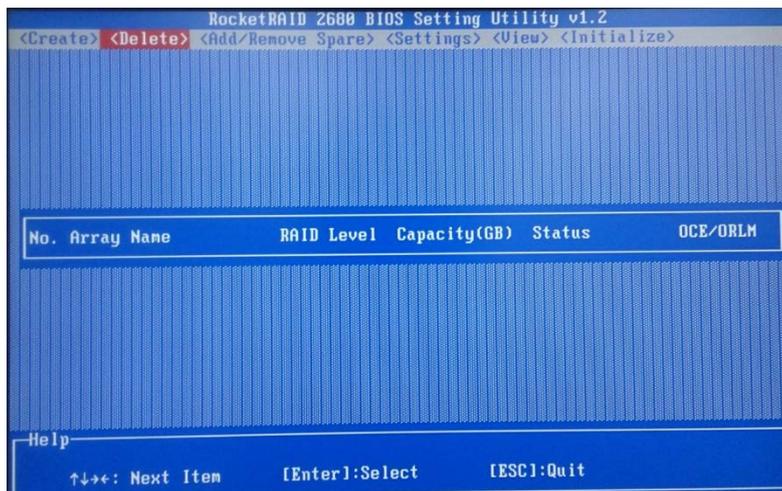
- When you enter into RAID BIOS, select “Delete” and press “Enter”.



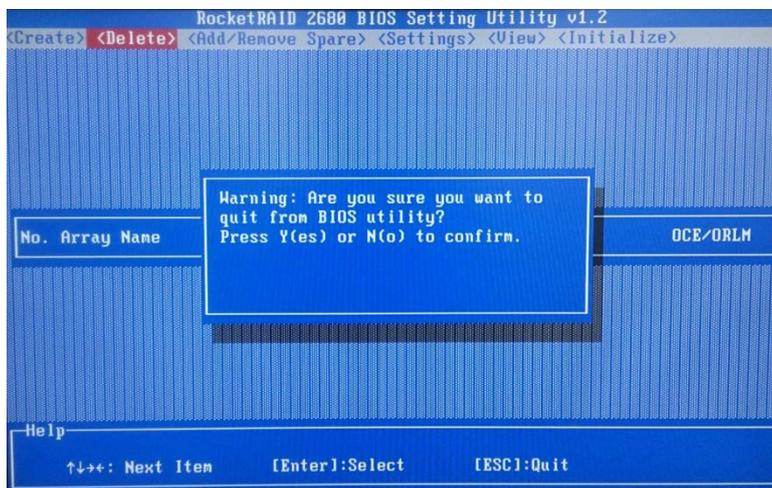
- Select your RAID, and press “Enter”.
- Press “Y” to delete it.



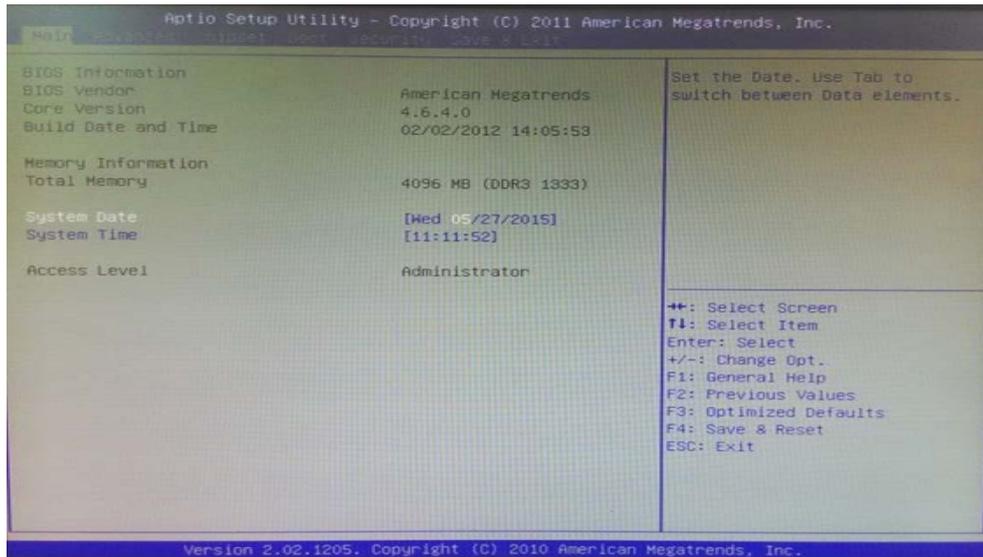
- After it is finished, you can see your RAID has been deleted.



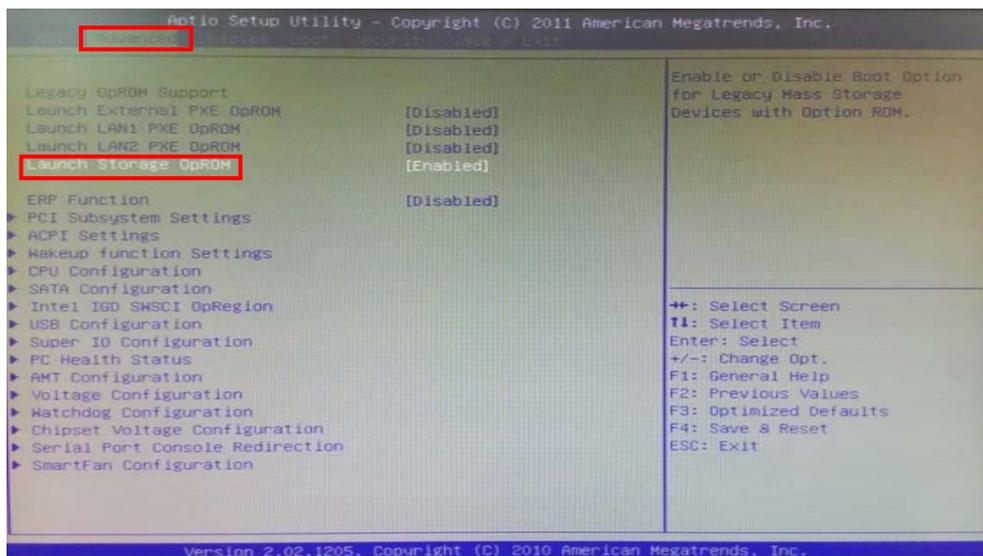
- Press “ESC” and “Y” to exit RAID BIOS.



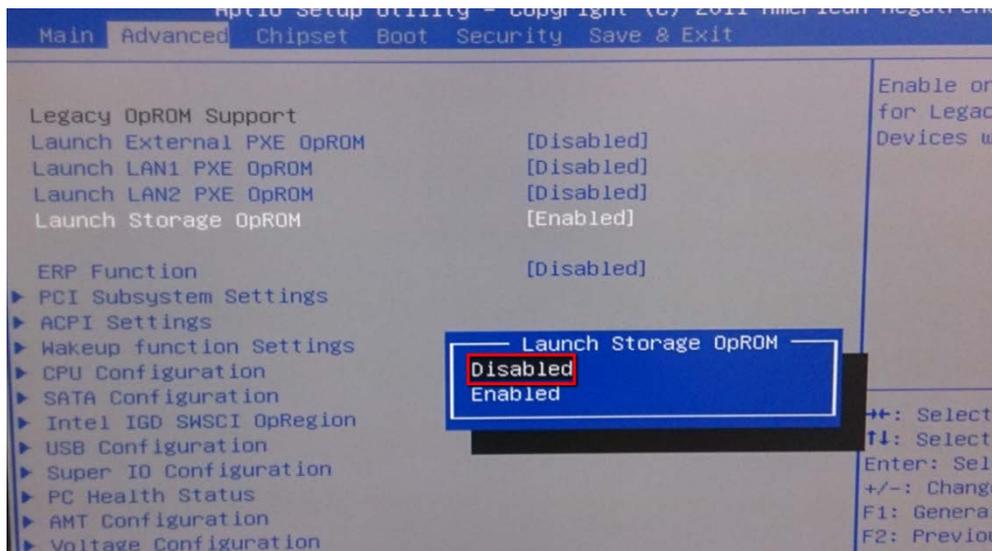
- Press "Alt+F2" to enter the BIOS.



- Select "Advanced" → "Launch Storage OpROM".



- Press “Enter” and select “Disable”.

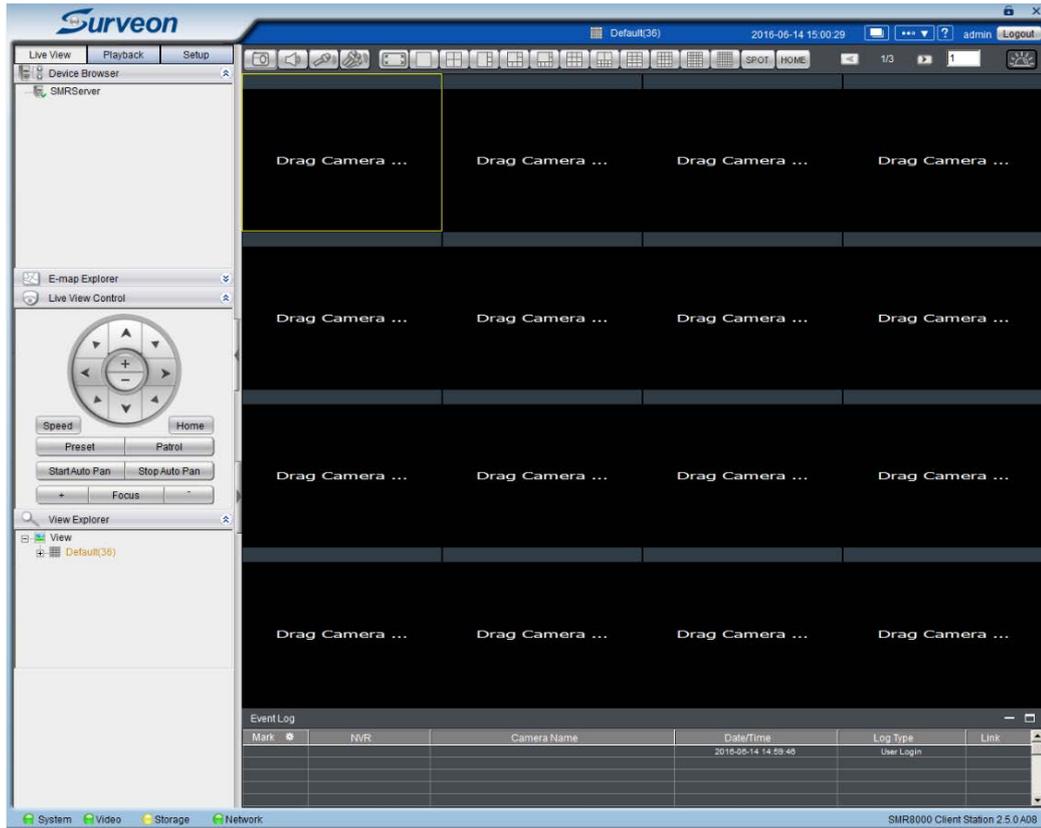


- You will see it is disabled on the monitor. Then press “F4” to “Save & Reset” to exit BIOS and wait for SMR8000 to reboot again.

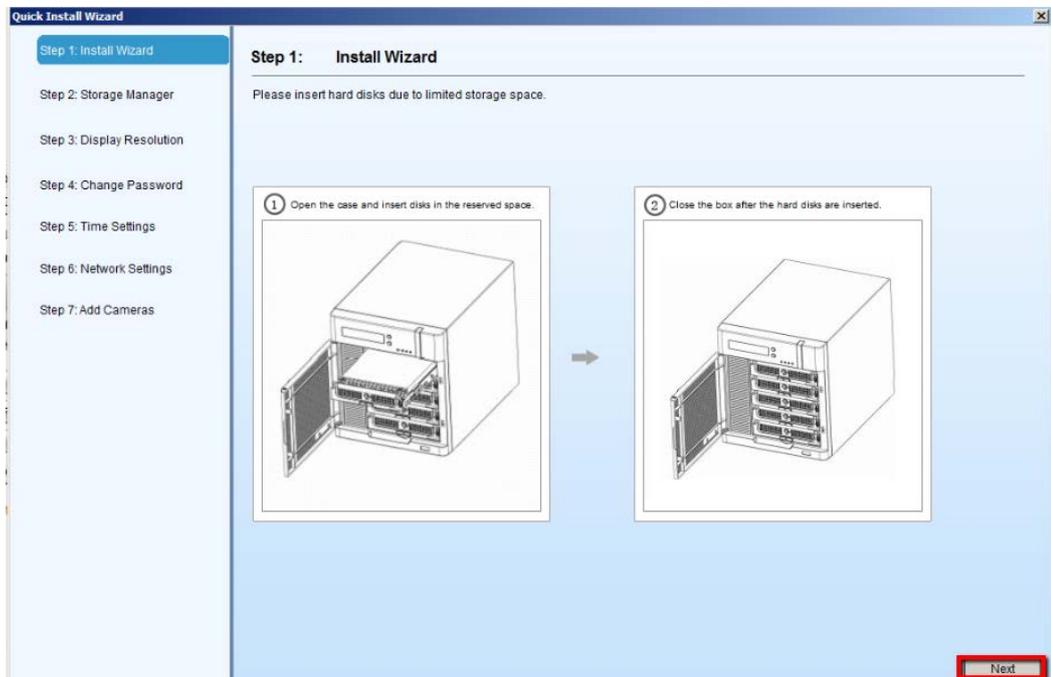


Step 3. Run wizard in SMR8000

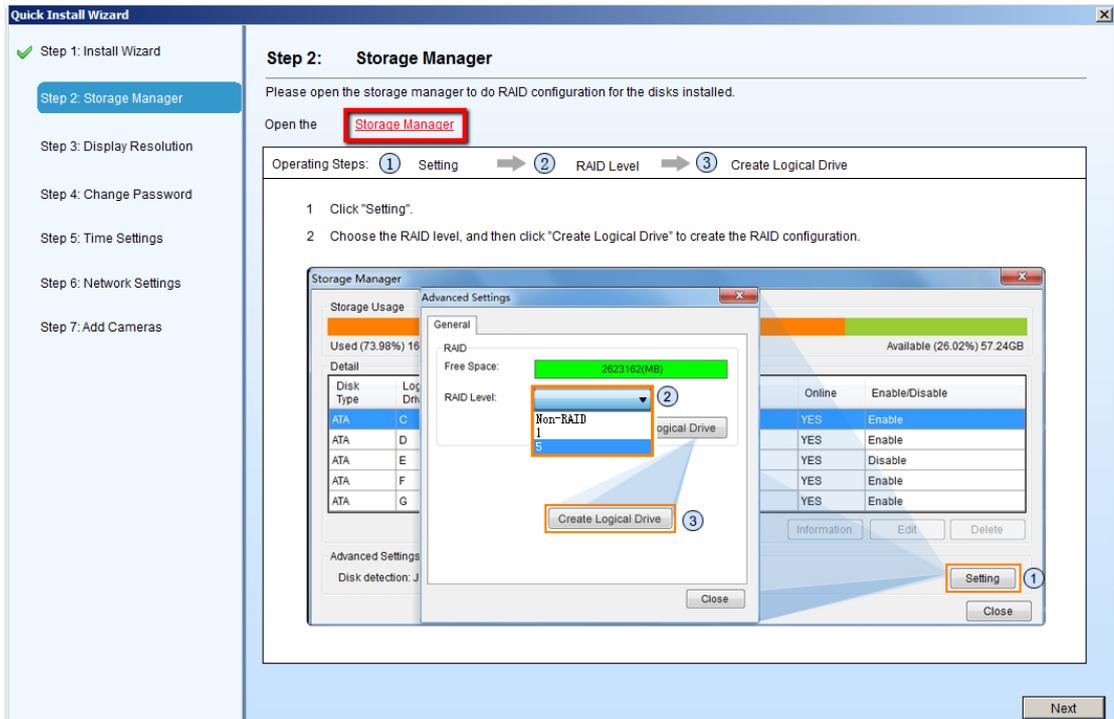
- When you enter in SMR8000 system, press “F4” to run install wizard.



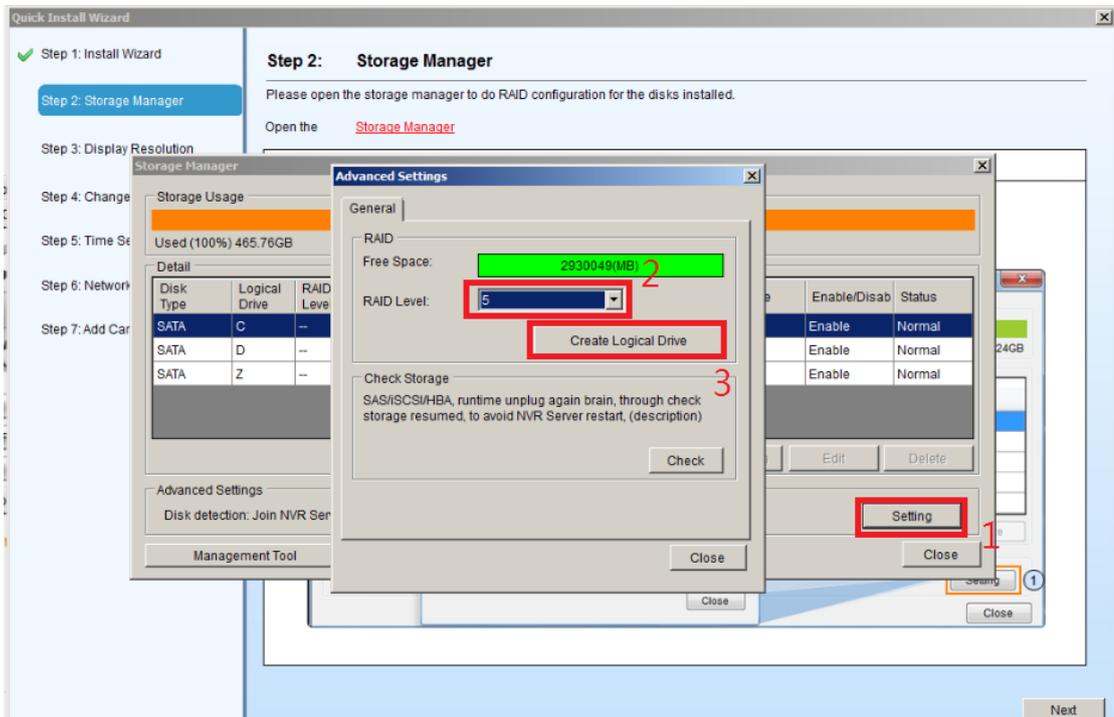
■ Press “Next”.



■ Press “Storage Manager”.



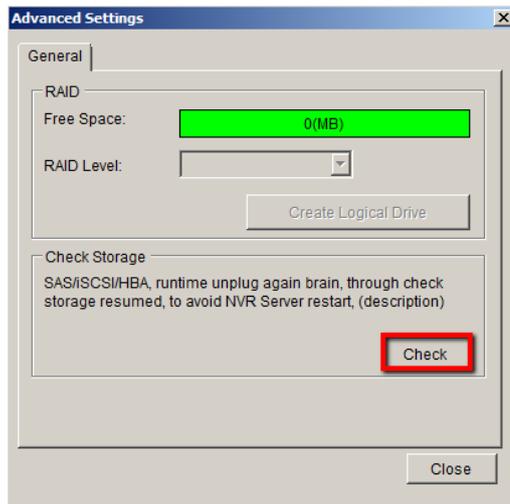
- Press "Setting" → Select your RAID Level → "Create Logical Drive".



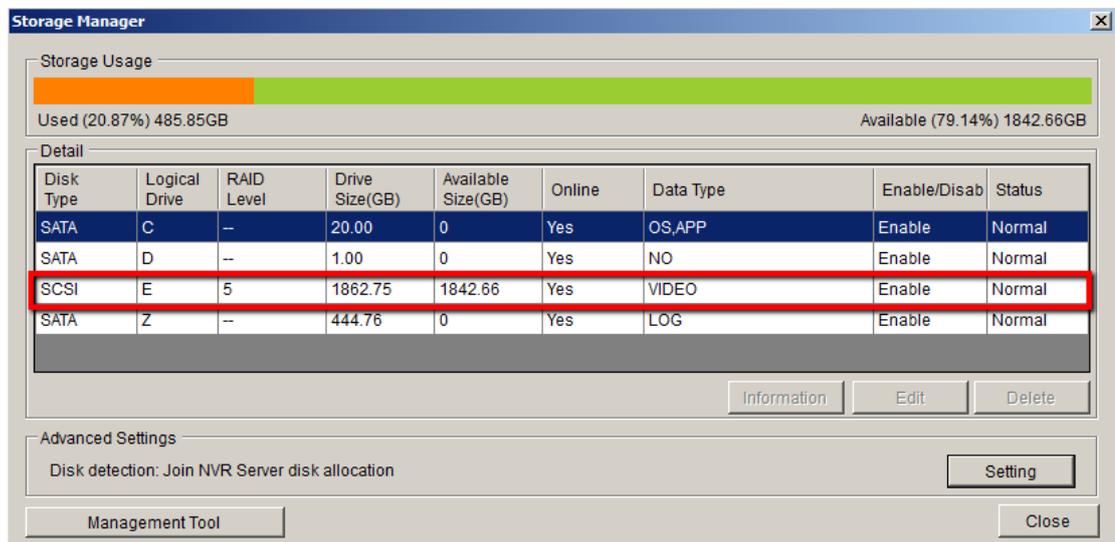
- Press "Yes".



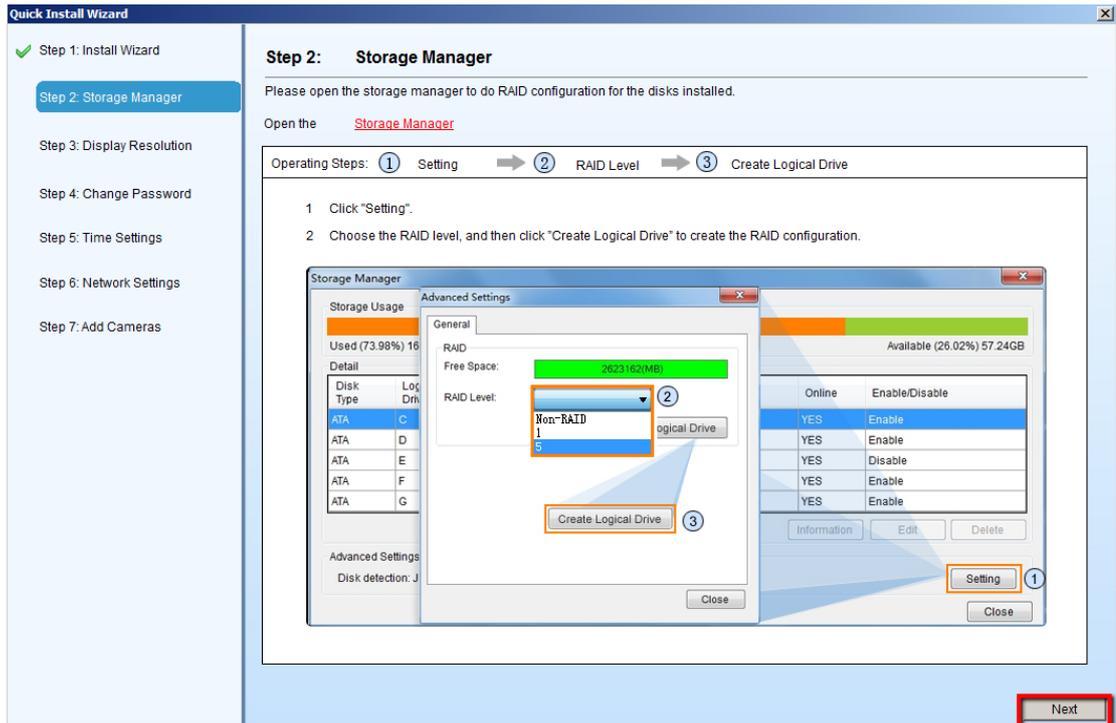
- Please wait for a while when RAID is being created. Press "Check".



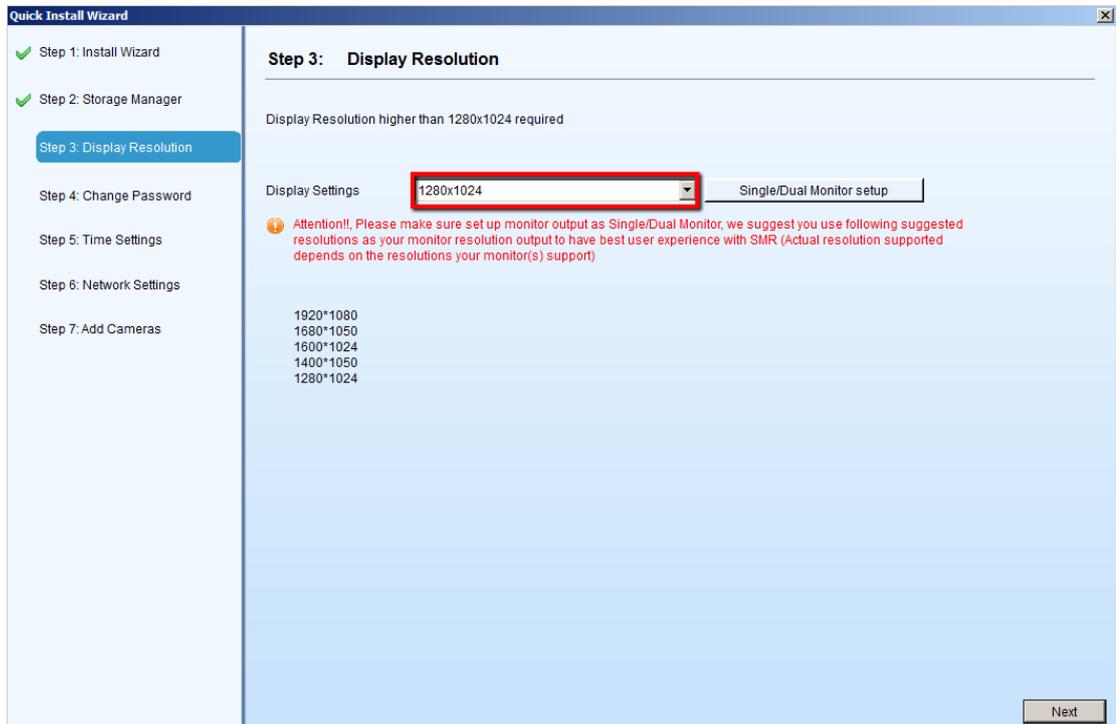
- When it is finished, you will see your new RAID has been created on storage manager.



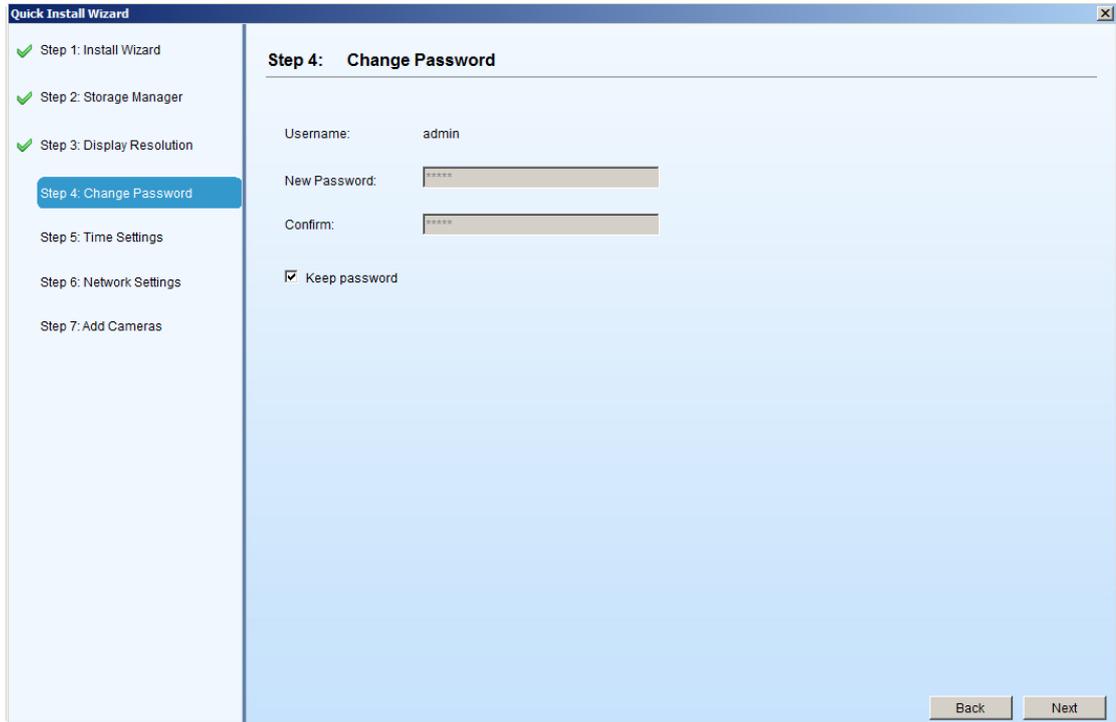
- Close "Storage Manager" and press "Next".



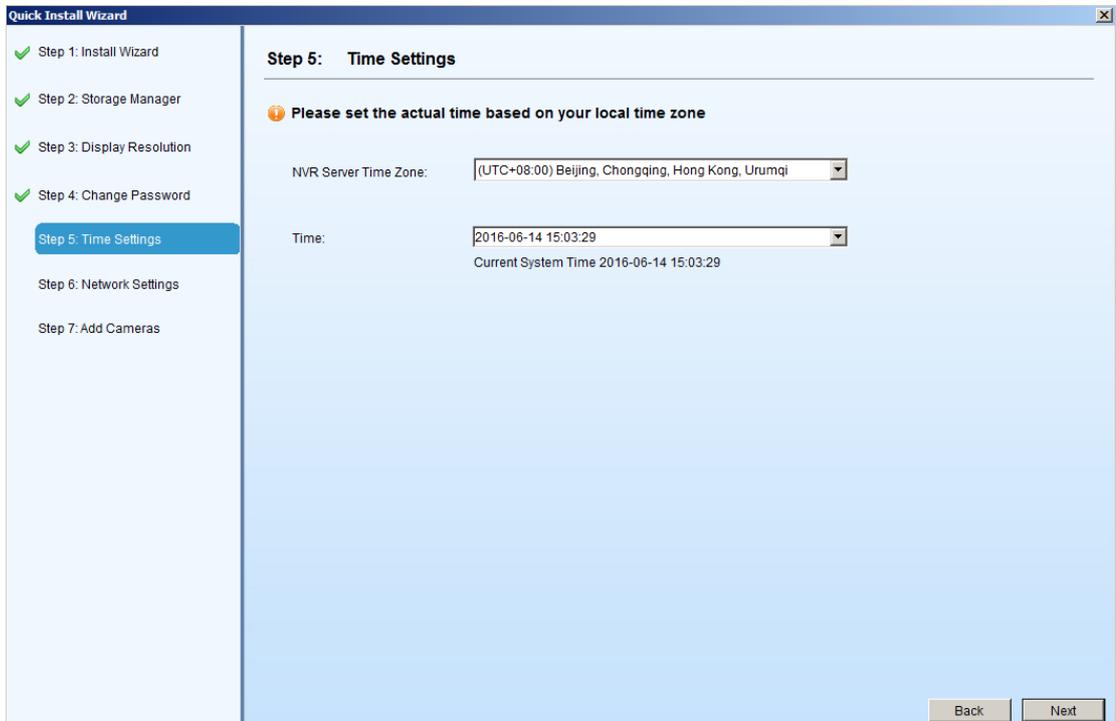
- Select your "Display Resolution" and press "Next".



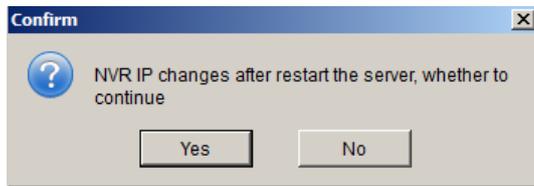
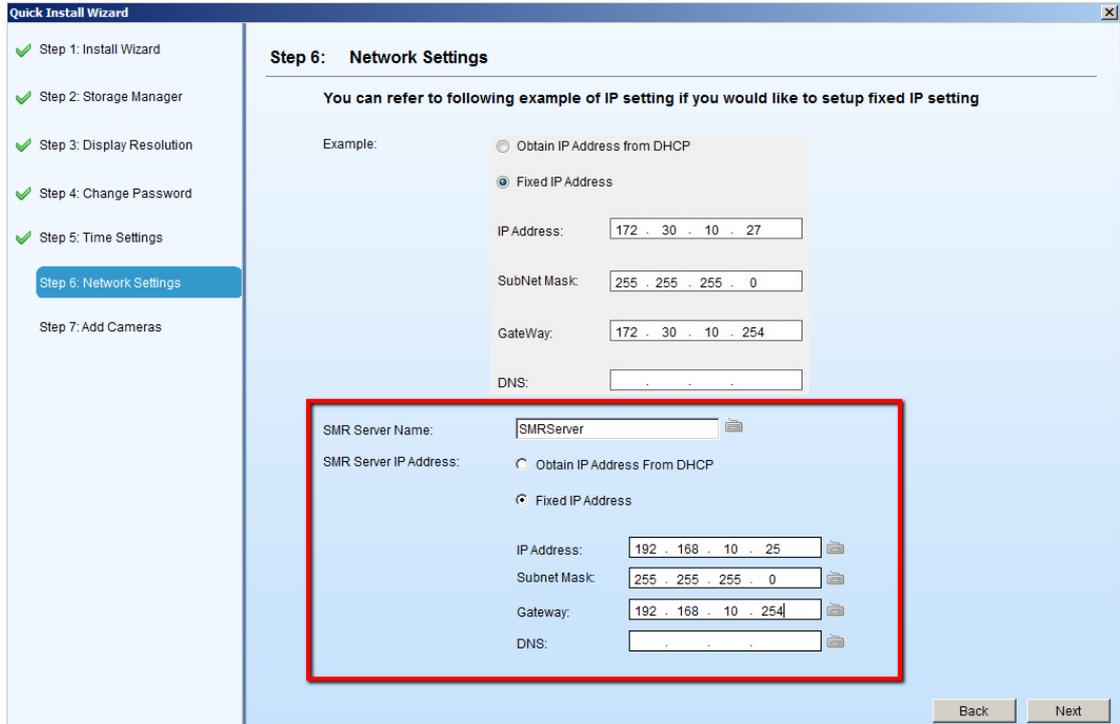
- Set your password, or press “Keep password” to use default password (admin), and press “Next”.



- Select your “NVR Server Time Zone” or set “Time”, and press “Next”.



- Set your IP address and press “Next” (Default setting is DHCP. If you set up a fixed IP for the SMR, SMR will restart).



- If your IP is a fixed IP, after SMR is restarted, please press “F4” to run wizard “Step 7” to finish the installation process.

