System Information Output Guide

Contents

1. Output file for Infortrend Technical Support

1.1. For **EonStor/ESDS** model

Please output System Information from **Storage Manager in SANWatch or from Browser (Embedded RAIDWatch)** for Infortrend Technical Support reference.

- Output from **Storage Manager** in SANWatch

- Output from **Browser (Embedded RAIDWatch)**

There will be several files output via browser (Embedded RAIDWatch), such as the following formats:
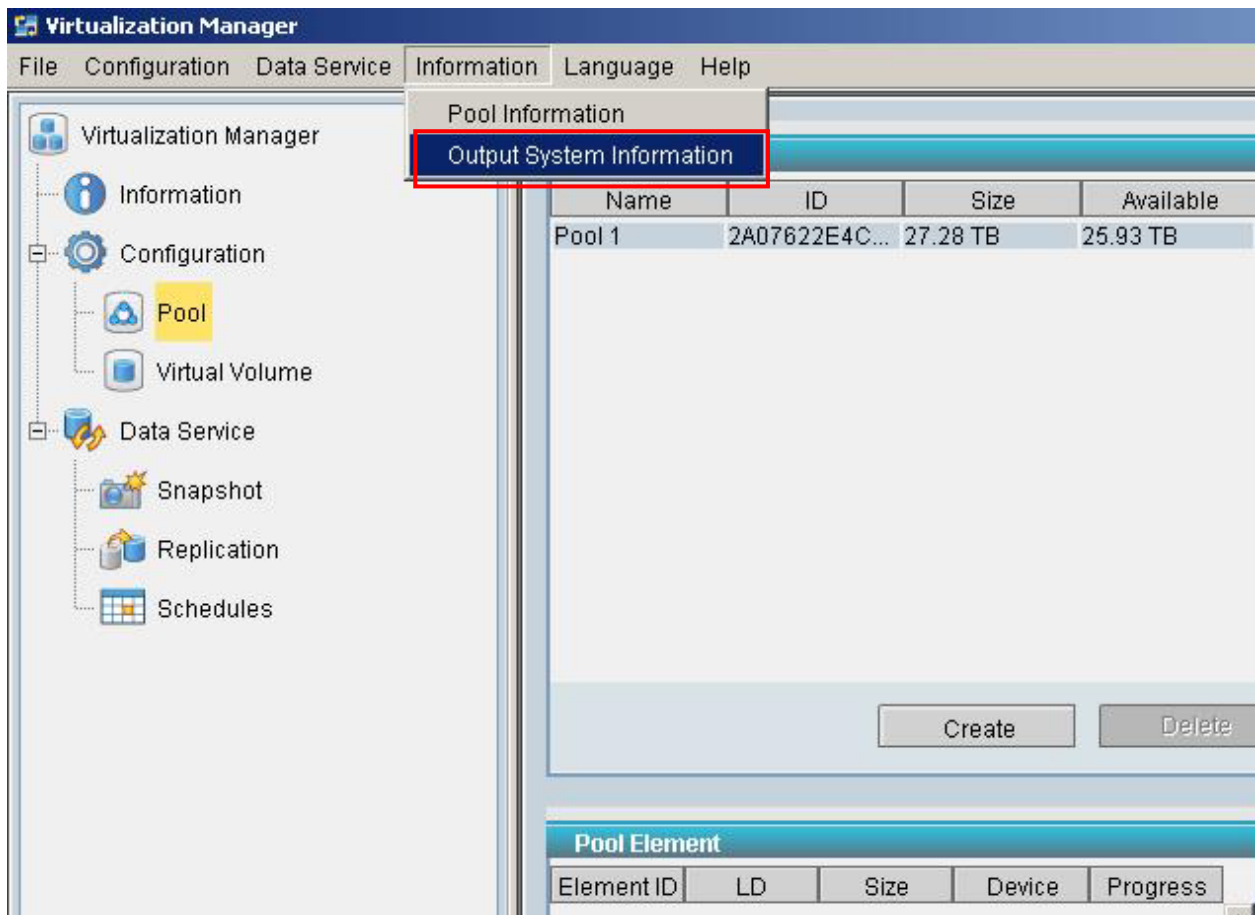
- xxxxx.evt
- xxxxx.deb
- xxxxx.actv6
- event.txt

It will take time to output and save all files completely.   Please wait patiently.

Please provide ALL the files to Infortrend Technical Support team for analysis.

1.2. For **ESVA** model

Please output System Information from **Virtualization Manager in SANWatch**:

2. Output File for **End User Self-Reference**

End Users can obtain configuration and even log without encoded files via two ways, from SANWatch or Browser (Embedded RAIDWatch), for all product families (EonStor, ESDS, ESVA).

2.1.   Output File from Storage Manager in **SANWatch**:

- To obtain Configuration List:

- To obtain Event Log:

2.2. Output from Browser (Embedded RAIDWatch):

- To Obtain Configuration Data:

- To Obtain Event Log: